

Services we offer:

Groups

Stay and Play - Holiday Play - Bumps and Babies

A friendly and welcoming environment; a chance to meet other families; safe and stimulating play; baby massage; information, advice and support on child development, behaviour and parenting; a chance to meet other professionals e.g. specialists in child health, behaviour and education.

Family Linkworkers

Provide information and advice on services for children and families and support to access them.

Family Workers

Provide outreach support, information and advice on child behaviour and development, parenting, play and relationships, managing family issues, accessing other services.

Shop and Stay

Nearly new clothes and equipment at car boot prices at our Annexe at Dominion Road. (Also at Twerton Children's Centre)

Family Outings

Outings for families during school holidays.

Settling into School

Helping you and your children as they move on to the school

Special Times Playsacks

The playsacks are loaned to families to help children develop their language, communication, play and relationship building skills. These are provided by Speech and Language Therapy.



First Steps Bath

Information about our services for families

'Playing, learning and working together to make a difference'

A Sure Start Children's Centre Service

For further information, please contact:

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Twerton, Bath, BA2 1DF
Tel: 01225 314111
Fax: 01225 334596

E-mail: familyservices@firststepsbath.org.uk

Website: www.firststepsbath.org.uk

Where do we fit in?

First Steps Family Services Team is part of First Steps (Bath).

We are based at First Steps Annexe, Dominion Road, Twerton and we are linked to First Steps Twerton and Moorlands Children's Centres. We also provide some services at St. Martin's Garden Children's Centre, Keynsham Children's Centre, Clandown and Camerton.



What are Children's Centres?

Children's Centres are a nationwide scheme (known as Sure Start Children's Centres) that bring together:

- early education and childcare
- family support and outreach to parents and carers
- child and family health services
- support to access training and employment

What services can I come to?

You can come along to any of our groups. We welcome all children, parents and carers.

You can ask for more individual support if you would like help with a specific issue such as:

- your child's behaviour
- helping your child to develop their language skills through play
- helping your child to build relationships through play
- Parenting issues affecting family life eg housing, relationships

We can also support you to get help from other professionals such as:

- child behaviour specialists
- health specialists
- speech and language specialists
- adult support and CAB
- education specialists

What information will I need to give?

All Children's Centre services will be monitored and evaluated to see how many children and families are taking up those services.

If we support you on an individual basis we will discuss what help would be useful to you and record it with you.

We are asked by the local authority to record children and families using our services so that they can plan the funding and development of services in the future.

We will be asking you to help by filling in evaluations every year. This will help us to develop services that make a difference to you.

We have information about the Data Protection Act if you would like to see it.

All our services are aimed to improve outcomes for children which are:

- **Be Healthy**
- **Stay Safe**
- **Enjoy and Achieve**
- **Make a Positive Contribution**
- **Achieve economic well-being**

All staff in the team would be happy to give you further Information.

