

First Steps (Bath)

Parents and carers code of conduct.

Purpose of this Code.

It is the aim of First Steps (Bath) to work in partnership with parents & carers to provide a safe, friendly, and respectful atmosphere and environment for all children, staff, and families. Staff, students, and volunteers at First Steps have a duty to respect the staff student and volunteer code of conduct and in turn there is an expectation that parents & carers take note of their responsibilities and ensure that the ethos continues.

First Steps is committed to ensuring that all children are safeguarded whilst attending services and parents and carers can help to maintain our responsibilities in the following ways.

General responsibilities of parents and carers:

- To make themselves familiar with this code and put it into practice.
- To respect the non-judgemental, inclusive, and respectful ethos of First Steps
- To ensure positive interactions between children, staff, students, and volunteers, by using positive language.
- To ensure children are safe, always supervise them and to not take photos or videos of children whilst in First Steps rooms or gardens unless by permission of a Senior Manager
- To ensure children are receiving full adult attention, do not to use mobile phones and other electronic devices with imaging and sharing capabilities whilst in the First Steps Centre rooms or gardens.
- To use social media responsibly, not to fuel campaigns and complaints or target individuals.
- To model healthy lifestyles to children and not smoke, use e-cigarettes, take illegal drugs, or consume alcohol on or in First Steps rooms or gardens, or places where First Steps services are being delivered.
- To avoid undue worry or gossip, talk through any concerns directly with staff, not letting allegations go unreported.
- To keep children safe when using the internet to follow e-safety guidelines. (See appendix two e-safety guidelines)

[Use of e-cigarettes in public places and workplaces \(publishing.service.gov.uk\)](https://www.publishing.service.gov.uk)

(See appendix one – for ground rules for groups)

Links to other policies

- Compliments and Complaints Policy and Procedure
- Code of Conduct
- Safeguarding & Child Protection Policy

Policy Drafted by Roz Lambert August 2015

Shared with multiagency vulnerable families meeting August 2015

Reviewed and updated by SMT April 2016

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